

Privacy Policy
Personal Information

The Ranch at Jesus Canyon understands your desire to protect personal information. We intend to inform you how your personal information will be gathered, tracked or used, and to give you choices.

1. What Information We Gather and Track

We request personal information when you place an order, request a service, answer a survey, enter a contest, correspond with us or engage in certain other activities on our Web site. For example:

If you submit an order on-line with us, we will ask you for information necessary to complete the transaction - such as your name, address, and credit card number.

If you request a quote or service at The Ranch, we will ask you for information necessary to complete the request - such as your name address and information about your upcoming event, retreat, organization, or activities you may wish to provide.

You make the decision whether to proceed with any activity that requests personal information. If you do not wish to provide the requested information, however, you may not be able to complete the transaction.

2. How We Use the Information We Gather and Track

We use personally identifiable information in the following ways:

1. To provide you with information about, new products, services, newsletters, informative emails, and research on future product ideas or improvements;
2. To assist us in creating content that is relevant to you;
3. To provide you with special offers that may be of interest to you and to improve your experience on our Web site;
4. To assist us in creating better products and services to meet your needs;
5. To allow you to purchase and download products, obtain access to services or otherwise engage in activities you select.

3. With Whom We May Share Your Information

We do not share your personal information with outside vendors unless you specifically request we do so in your event planning process.

The Ranch at Jesus Canyon retains the services of outside contractors to provide services for us. They may be used to provide technical support, conduct various facilitation, catering or other outside services for your event gathering, or retreat. We require that these contractors keep the personal information of customers secure and confidential. We also require that these contractors use personal information only on behalf of The Ranch at Jesus Canyon.

Please be advised that in certain instances, it may be necessary for The Ranch at Jesus Canyon to disclose your personal information to government officials or otherwise as required by our legal obligations.

4. Choice/Opt-out

The Ranch at Jesus Canyon provides a number of ways for you to 'opt-out' of receiving additional information from us or having us provide your personal information to our partners. We may offer you these choices at the time you give us your information.

If you do not wish to continue receiving our e-mail newsletters or bulletins you can opt-out of receiving these communications by replying to "unsubscribe" in the subject line in the email.

5. Security and Quality of Personal Information

We have taken security measures, consistent with international information practices, to protect your personal information. These measures include technical and procedural steps to protect your data from misuse, unauthorized access or disclosure, loss, alteration, or destruction. Credit card information is transmitted using secure socket layer (SSL) encryption.

6. Cookies

The Ranch at Jesus Canyon may use cookies from time to time. A cookie is a unique text file that a Web site can send to your browser software. Cookies enable a Web site to tailor information presented to you based on your browsing preferences. The Ranch at Jesus Canyon may use cookies to personalize Web pages during your visit to our Web site, and/or to remember you for easy navigation and access during your return visits after registering for our products, services and other offers including but not limited to, Web casts, events, evaluation forms, event bookings and worksheets, etc.

The Ranch at Jesus Canyon may also use cookies to track your visit to our Web site. We may collect information, including your IP address, in a form that may be personally identifiable. However, this information will only be used for analytical purposes and will be limited to the minimum necessary to perform the analysis.

If you do not want The Ranch at Jesus Canyon to deploy cookies in your browser, you can set your browser to reject cookies or to notify you when a Web site tries to put a cookie in your browser software. Rejecting cookies may affect your ability to use of some of the products and/or services at our Web site.

7. Web Beacons

The Ranch at Jesus Canyon may use Web Beacons - also known as single pixel or clear GIFs - on our Web site to analyze traffic patterns such as the frequency of use of particular parts of the site. The data collected helps us learn what information is of most interest to our customers and what offers our customers would most like to see. If you do not want to assist The Ranch at Jesus Canyon in improving its Web site, you can "opt-out" of this Web site analysis by disabling JavaScript on your computer. If you disable JavaScript, some of the features on our Web site will not work.

The Ranch at Jesus Canyon may also use web beacons in promotional email messages to determine whether the message was opened and acted on. We may use this information on email response to develop future promotions you may enjoy. Except for the email address you have previously provided, the information we collect does not identify you.

The Ranch at Jesus Canyon also uses third party scripts on our site to optimize the effectiveness of The Ranch at Jesus Canyon's ads appearing on other parties' sites. The information collected is not personally identifiable and is limited to the minimum information necessary to optimize effectiveness.

8. Web Site Traffic

Through our various tracking methods discussed above, we may track domain names, IP addresses, and browser types from people who visit our site. We use this information to track aggregate traffic patterns throughout The Ranch at Jesus Canyon's Web site. Such information is not correlated with any personal information.

9. Links to Business Partner and Co-branded Sites

At The Ranch at Jesus Canyon Web site, there are a number of links to companies with whom we have a relationship. The Ranch at Jesus Canyon is not responsible for the privacy practices of our business partners. We encourage you to read their privacy statements, as they may differ from ours.

10. Other Privacy Considerations

Please remember that information you submit in a discussion group or forum will be deemed public information and is not confidential. There is a risk in such communication venues that information can be collected and used by others. Please be careful and responsible when you are online.

11. Policy Changes

In the event there is a major change to The Ranch at Jesus Canyon's privacy practices, a prominent notice will be posted on our Web site. If the change involves the use of your personally identifiable information, the notice will contain instructions on how you can opt-out of such use.

12. The Ranch at Jesus Canyon Contact Information

The Ranch at Jesus Canyon has designated a Privacy Officer who is accountable for The Ranch at Jesus Canyon's compliance with the privacy practices described in this policy. If you have any questions or comments concerning this policy, or if you would like to change your communication preferences, update or review the personal information we have about you, or withdraw your consent for the collection, use or disclosure of your personal information, please contact us using one of the options below:

Postal Mail

Jesus Canyon Ranch LLC- Privacy Officer
2400 South Ola Vista
San Clemente, CA 92672

Email: info@jesuscanyon.com

13. Your California Privacy Rights

Beginning on January 1, 2005, California Civil Code Section 1798.83 permits customers of The Ranch at Jesus Canyon who are California residents to request certain information regarding The Ranch at Jesus Canyon's disclosure of personal information to third parties for their direct marketing purposes. To request such information, please contact us using one of the options listed above in section 1.9.